

Service avtale BOC og Antonsport Bekkestua og Milslukern

1. General conditions:

- BOC customers only
- Refers only to training or competition bikes (road only, tempo-bikes or MTBs after confirmation)
- Booking: <https://www.antonsport.no/bikefolder>
Comment "BOC-avtale" when booking.
- 2 working days (48hrs) delivery time on drop-in when requested either standard booking (delivery a day before reserved date, ready after 4 o'clock)
- Bikes delivered with no loose components (garmin computers, helmets, flasks, light sets, etc.)
- Bikes delivered & picked-up at Antonsport Bekkestua or Milslukern or, additional shipping costs and time limits if delivered to other shops of the chain.
- When necessary parts are not in stock, delivery depends on distributors. We can work on parts delivered by customers only when we are not able to order them.
- 20% discount on parts.
- Up to 7 days of storage from the first message informing that the bike is ready on Bekkestua, up to 2 days of storage from the first message informing that the bike is ready on Milslukern.
- The agreed day, the customer has to be available on the phone or approve additional cost limit of parts needed to proceed reparation.

2. Types of service (exclude parts costs):

Silver service:

- external wash (if needed)
- bearings check (headset, BB, wheelset)
- connection points check (tension on stem, headset, wheelhubs, seatpost, drivetrain)
- check & correction of wheelset alignment (no spoke replacement nor redishing)
- brakes check and adjustment (evt. replacement of brake pads or brake wires)
- gears check and adjustment (evt. dropout alignment, replacement of gear wires, error check & update of electronic systems Di2 or eTap)

- drivetrain condition check and lubrication
- recommendation about further reparations if needed

Cost: 2000,-. Estimated work time <2 hrs. Additional fee for replacement of parts if total time spent on bike exceeds 2hrs.

Gold service:

- external wash (if needed)
- chemical wash of drivetrain (chain, cassette, crankset)
- connection points check (tension on stem, headset, wheelhubs, seatpost, drivetrain)
- bearings check & wash & lubrication if possible (headset, BB, wheelset)
- check & correction of wheelset alignment (incl. broken spokes replacement, redishin, wheelbuilding not included), tyre & tubes replacement if needed
- brakes check and adjustment (evt. replacement of brake pads & rotors or brake wires, brake bleed)
- gears check and adjustment (evt. dropout alignment, replacement of gear wires and outer cables, error check & update of electronic systems Di2 or eTap)
- drivetrain condition check and lubrication
- bar tape replacement if needed
- recommendation about further reparations if needed

Cost: 2900,-. Estimated work time 3-4 hrs. Additional fee for approved additional repairs (replacing of headset, BB, entire drivetrain) if total time exceeds 5hrs - that makes it replacing almost every part on a road bike is covered.